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ABR Text Message Privacy Policy

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Privacy Policy

Effective Date: September 9th, 2025

1. Information We Collect

We collect the following information when you opt in to receive SMS notifications:

- Your name (if provided)
- Your mobile phone number
- Your relationship to our organization (client or employee)

2. How We Use Your Information

We use your phone number solely to:

- Send service ticket updates
- Notify you of system outages or maintenance
- Communicate time-sensitive operational alerts

We do **not** sell, rent, or share your information with third parties for marketing purposes.

3. Data Security

We implement reasonable security measures to protect your data, including encryption and access controls. However, no method of transmission over the internet or mobile networks is 100% secure.

4. Opt-Out

You may opt out of receiving SMS messages at any time by replying **STOP** to any message. You may also contact us via the contact form to request removal.

5. Contact Us

If you have questions about this policy, please contact us via the contact

form.