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# ABR Text Message Terms of Service

Jordan Vint - 2026-05-26 - [Helpdesk Policies](#)

## Terms of Service

**Effective Date:** September 9th, 2025

### 1. Consent to Receive Messages

By providing your mobile number and opting in, you consent to receive SMS messages related to service ticket updates and outage notifications. Message frequency may vary depending on system activity.

### 2. Message & Data Rates

Standard message and data rates may apply. Check with your mobile carrier for details.

### 3. Message Delivery

We are not responsible for delays or failures in message delivery caused by mobile carriers or network issues.

### 4. User Responsibilities

You agree to:

- Provide a valid mobile number
- Notify us of any changes to your contact information
- Use the service only for its intended purpose

### 5. Termination

We reserve the right to suspend or terminate SMS communications at any time for any reason, including misuse or abuse of the service.

### 6. Changes to Terms

We may update these Terms of Service at any time. Continued use of the service after changes constitutes acceptance of the new terms.